Level: Master

Course title: Ethics and Corporate Social Responsibility in Tourism

Status: obligatory for the module of Tourism; elective for other modules

ECTS: 6

Requirements: None

Learning objectives

Gaining theoretical and practical knowledge in the field of business ethics (principles and norms). Pointing out the situations that involve various moral dilemmas. Introducing students to the concept of manipulation, which in tourism and hospitality is sometimes triggered by the tourists, business partners, colleagues, etc.

Learning outcomes

Critical thinking, academic level of the analysis of issues related to the business ethics, especially in the field of responsible tourism (in accordance with the environment, company, costumers etc.) - general and specific skills.

Syllabus

Theoretical instruction

Basic concepts of ethics (definition and classification); basic concepts of business ethics (principles, codes, etc); basic concepts of ethics and various cultures (Etiquette and differences in business behaviour in the world); basic concepts of business ethics and tourism / hospitality (ethical standards: habits, customs, conventions, protocol - UNWTO, organizational business climate and ethics); human rights, manipulation, mobbing, etc.

Practical instruction

Cooperation with institutions and organizations in tourism and hospitality industry - conducting research in the topic of business ethics (principles, codes, dealing with moral issues, etc).

Weekly teaching load

Weekiy teaching load					Other.
Le	ectures: 2	Exercises: 2	Other forms of	Student research:	T
			teaching: 0	0	

Other