# Course Unit Descriptor

Study Programme: Bachelor Academic Studies in Environmental Protection – Environmental Protection Analyst,

Bachelor Academic Studies in Chemistry - Quality Control and Environmental Management

Course Unit Title: Quality and Resource Management

Course Unit Code: IKK-305

Name of Lecturer(s): Full Professor Milena Bečelić-Tomin, Associate Professor Aleksandra Tubić

Type and Level of Studies: Bachelor of Science Degree

### **Course Status (compulsory/elective):**

Compulsory for Bachelor Academic Studies in Environmental Protection – Environmental Protection Analyst

Elective for Bachelor Academic Studies in Chemistry - Quality Control and Environmental Management

Semester (winter/summer): Summer

Language of instruction: English

Mode of course unit delivery (face-to-face/distance learning): Face-to-face

**Number of ECTS Allocated: 5** 

**Prerequisites:** None

#### **Course Aims:**

Provide knowledge of standards requirements in the field of quality management and environmental management. Introducing students to spatial distribution, quality and instruments for managing of natural resources.

## **Learning Outcomes:**

Ability to recognize quality characteristics. The course provides the knowledge about standard of quality management, best laboratory practices and environmental management (international standards ISO 17025, ISO 9001, ISO 14001). Students are prepared to analyse and recognize the quality of natural resources.

#### **Syllabus:**

### Theory

Quality basis-terms and labels. Defining and determination of quality aspects. Quality management, policy and goals. The system of quality management. Standardized management systems (ISO 17025, ISO 9001, ISO 14001). Identification and classification of resources. Resource management (mineral, forest resources, protected areas, biodiversity, geodiversity and landscape diversity, water and fish resources, land).

#### Practice

Standardized management system ISO 17025 – problems and challenges in practice. Quality assurance in the analytical laboratory. Elements of quality control in the laboratory. Quality control analysis (errors in the analytical system, choice of test methods, validation of analytical methods, laboratory equipment management, traceability of measurements, reporting of results).

### **Required Reading:**

- 1. D.C.Montgomery: Statistical Quality Control, John Wiley & Sons, Inc, 2009.
- 2. J. Brady: Environmental Management in Organization, Earthscan, 2005.

Weekly Contact Hours: 5 Lectures: 2 Practical work: 3

**Teaching Methods:** Lectures, practical exercises.

# Knowledge Assessment (maximum of 100 points): 100

Pre-exam obligations	points	Final exam	points
Active class participation	5	Written exam	40
Practical work	15	Oral exam	20
Preliminary exam(s)	20	Oral Cxalli	