

Course Unit Descriptor

Study Programme: Traffic Engineering			
Course Unit Title: Electronic postal services			
Course Unit Code: S11593			
Name of Lecturer(s): Dragana Šarac			
Type and Level of Studies: Master level			
Course Status (compulsory/elective): compulsory			
Semester (winter/summer): Winter			
Language of instruction: English			
Mode of course unit delivery (face-to-face/distance learning): Face-to-face			
Number of ECTS Allocated: 5			
Prerequisites: None			
Course Aims: Acquiring knowledge about electronic postal services and their development.			
Learning Outcomes: Knowledge of electronic services that provide efficient postal administration and mastering the technologies that support the development of these services.			
Syllabus: Public Internet access point in post offices Web information on services and tariffs Postal electronic mailbox, Online direct mail, Postal registered electronic mail Electronic stamp, Customized electronic stamps, Electronic postage stamps, Electronic signature, E-telegram, E-cards, e-delivery confirmation, ON-LINE change of address on shipments, Electronic applications for postal service, postal m-services			
Required Reading: Relevant literature in English TBD			
Weekly Contact Hours: 4		Lectures: 2	Practical work: 2
Teaching Methods: Lectures and practice			
Knowledge Assessment (maximum of 100 points):			
Pre-exam obligations	points	Final exam	points
Lecture attendance	5	Written part of the exam	30
Term paper	20	Oral part of the exam	40
The methods of knowledge assessment may differ; the table presents only some of the options: written exam, oral exam, project presentation, seminars, etc.			