

Course Unit Descriptor

<b>Study Programme:</b> Engineering Management			
<b>Course Unit Title:</b> Designing, Auditing and Analyses of Quality Management System			
<b>Course Unit Code:</b> IM1606			
<b>Name of Lecturer(s):</b> Milan Delić, Srđan Vulanović			
<b>Type and Level of Studies:</b> Bachelor level			
<b>Course Status (compulsory/elective):</b> compulsory			
<b>Semester (winter/summer):</b> winter			
<b>Language of instruction:</b> english			
<b>Mode of course unit delivery (face-to-face/distance learning):</b> face-to-face			
<b>Number of ECTS Allocated:</b> 5			
<b>Prerequisites:</b> none			
<p><b>Course Aims:</b></p> <p>Acquisition of basic knowledge in the design process of quality management system (snapshot, plan for the improvement of the quality management system) and knowledge necessary for making a quality management system documentation, management review, internal quality management system verification and optimization of scale checks as required by the work process.</p>			
<p><b>Learning Outcomes:</b></p> <p>Students obtain practical knowledge on application and significance of models of excellence models, for the purpose of reaching effective and efficient working processes in organizations, primarily in relationship with customers, but also with other interested parties (law maker, local community, shareholders, employees, etc.)</p>			
<p><b>Syllabus:</b></p> <p>The process of designing a quality management system (snapshot, plan for the improvement of quality systems / procedures for the implementation of self-assessment management system), production of documents, quality management systems, management review, internal audits of quality management systems.</p>			
<b>Required Reading:</b> Relevant literature in English TBD			
<b>Weekly Contact Hours:-</b>	<b>Lectures:-</b>	<b>Practical work:-</b>	
<p><b>Teaching Methods:</b></p> <p>1) Lectures; consultation. 2) The exam is both written and oral. 3) rating exam is based on the success of the group and individual tasks and test tasks.</p>			
<b>Knowledge Assessment (maximum of 100 points):</b> 100			
<b>Pre-exam obligations</b>	points	<b>Final exam</b>	points
Group Assignment	-	Examination Assignment	-
Exercises	-		
Test	-		
Test	-		
<p>The methods of knowledge assessment may differ; the table presents only some of the options: written exam, oral exam, project presentation, seminars, etc.</p>			