Course Unit Descriptor

Study Programme: Psychology

Course Unit Title: Psychology of organizational behaviour

Course Unit Code: PS063

Name of Lecturer(s): Prof. Nebojša Majstorović, PhD; Draga Jelić

Type and Level of Studies: UAS

Course Status (compulsory/elective): Elective

Semester (winter/summer):

Language of instruction: Serbian/English

Mode of course unit delivery (face-to-face/distance learning): face-to-face

Number of ECTS Allocated: 6

Prerequisites: -

Course Aims:

Rapid changes in the workplace today demand from specialists an ability to analyze key determinants of organizational behaviour (OB), to create prognostic models of OB, and to apply these models in order to improve efficiency and subjective well-being of employees in organizations. Key factors of OB are individual characteristics (perception, personality traits, values and attitudes), group behaviour (leadership style, conflict and cooperation, communication, power and decision making process), as well as organizational structure, culture, and change and development. This course will include these topics with the aim to assist students to gain broader knowledge of these contemporary issues needed for their research and practical work in any field.

Learning Outcomes:

By the end of this course, you should be able to:

- Adopt and discuss the terminology relevant to the organizational behavior.
- Use the psychological knowledge to explain human behaviour at the work place

Understand how to create and apply prognostic models of OB.

Syllabus:

- Lesson 1: Introduction to the Psychology of Organizational Behaviour
- Lesson 2: Perception and Personality as factors of Organizational Behaviour
- Lesson 3: Workplace Values, Attitudes, and Emotions
- Lesson 4: Communications in Organization
- Lesson 5: Power, Politics and Influence in Organizations
- Lesson 6: Decision Making Systems in Organizations
- Lesson 7: Conflicts and Negotiation in the Workplace
- Lesson 8: Organizational Culture
- Lesson 9: Organizational Development and Change Management

Required Reading:

- 1. Robbins, S. P., & Judge, T. A. Organizational Behavior. 15th Eden. Pearson. 2013.
- 2. Johns, G, & Saks, A.M. Organizational Behavior. Pearson Prentice Hall. Toronto. 2008.
- 3. Kreitner, R., Kinicki, A. & Buelens, M Organizational Behavior. McGraw-Hill, London. 1999.

Weekly Contact Hours: 5	Lectures: 3	Practical work: 2
Teaching Methods:		

This course will be delivered in a form of consultations or as interactive lectures using PowerPoint slides, video and audio materials, and through discussions initiated by students and teacher. Class notes will be sent to your e-mail account.

Knowledge Assessment (maximum of 100 points):

Pre-exam obligations	points	Final exam	points
Active class	N/A	written exam	40
participation	1 1/11	written exam	40
Practical work	N/A	oral exam	N/A
Preliminary exam(s)	N/A		
Seminar(s)	N/A		

The methods of knowledge assessment may differ; the table presents only some of the options: written exam, oral exam, project presentation, seminars, etc.